& Tulip

APPOINTMENTS

Enterprise-grade appointment booking for retail.

Never miss an in-store appointment, never miss a sale. It's easy with Tulip Appointments.

Julipe ARRIV Select Your Appointment Type DISCOVER Х \leftarrow THE COLLECTIONS Select Your Appointment Type Which appointment type would you like Influencer Event Virtual Shopping (60 Minutes Repair 🕓 15 Minutes Footwear Fitting () 45 Minutes Leather Services

100% HIGHER AOV

compared to walk in store AOV

An online, mobile booking experience your customers will love.

Online appointment booking

Let customers book appointments or register for events directly from the website or via SMS/email link and let store associates book on their behalf.

Automated communications

Reduce no-shows by using automated confirmation and follow-up communications, and by letting customers cancel or reschedule directly from their confirmation messages.

Customizable look and feel

Create a consistent brand experience at all stages of the booking process with customizable colors, fonts and logos available out-of-the-box, and infinite possibilities available using the fully-documented SDK.

Trusted by the world's most iconic retailers





JIMMY CHOO VERSACE TILINI



Help associates handle high-volume appointments effectively

Customer profile

Tulip's deep customer profiles let your store associates create personalized invitations and experiences.

Appointment management

View, manage, and track appointments in one place, on an individual, store, or regional level.

Integration with the tools you already use

Enhance productivity with native connections to Google Calendar, Microsoft Exchange, Zoom, and Google Meet.

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		ହ	< May 9 - 15 2023	> +
			Store	Mine
		MON 10	1:00 PM - 2:00 PM Nolan Dokidis Suit Fitting	André Picard
OA	Associate Ola Atkins	>	9:00 AM - 10:00 AM	Assign
SS	Customer Profile Skyler Schleifer	>	Skylar Schleifer Styling Appointment	
			8:00 AM - 9:00 AM Lydia Press Bridal Appointment	Wendi Lu
		wed 12	3:00 PM - 4:00 PM Ry Haylie George ng Appointment	yan Steffanopolo
	Mark as Arrived		PM - 5:00 PM	Margot Jones
	Mark as No-show		onal Shopping	
			5:30 PM - 6:30 PM Tatiana Lipshutz	Assign
				Toda

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Back Appointment Detail	s			
The booking has been automatically existing customer profile				
SS Customer Profile Skyler Schleifer	,			
Cityler Contenen	JS Jeff Santiago			
Booking Information	SS Skyler Schliefer 🗸			
Status Pending	TF Tiana Franci			
_{Guest} Skylar Schleifer				
Email skylar.schleifer@email.com	Confirm Assignment			
Type Styling Appointment	Confirm assignment of this appointment to Ola Atkins.			
^{Date} Tuesday, May 11, 2023				
Time 9:00 AM - 10:00 AM	Cancel Assign			
Assign Appointmen	t			
Decline Appointmen	t			

Make simple work of your complex requirements

Built for scale

Accommodate millions of bookings across multiple locations, languages or even regions, without blinking an eye.

Intelligent routing and assignment

Match your customers with the associates best equipped to serve them, and build unshakeable trust and value in the relationship.

Flexible use cases and scheduling

Schedule bookings based on geolocation, store-specific events, invite-only, and complex event types. Plus, accommodate client needs by making appointments available during and outside of store hours.

Want to learn more? Visit tulip.com to book a meeting.